

FINANCE TRUST BANK PRICING GUIDE - EFFECTIVE 1st SEPTEMBER 2019



Putting Women First

DEPOSIT CHARGES	Initial Deposit	Minimum Balance	Opening Fees	Withdrawal Fees	Extra Withdrawal within Month / Quarter	Deposit Fees	Deposit and Withdrawal Same Day >10m	Interbranch Charge	Penalty below Minimum	Account Closure	Annual Management Fees	Monthly ledger fees/ Management fees	ATM Card	Replacement of lost ATM Card	Uncollected / Destroyed ATM card	ATM Withdrawal	ATM Balance Inquiry / Mini Statement	Interest Paid on Savings																																																																								
TRUST SAVERS																																																																																										
Trust Savers Individual	10,000	10,000	Nil	500	N/A	Nil	0.1%	Nil	500	10,000	2,000	3,000	10,000	10,000	5,000	800 at TrustCash ATMs 1,500 on Interswitch ATMs	300 - TrustCash ATMs 600 - Interswitch ATM	2% p.a. (on Balances 50,000 - 499,999) 2.5% p.a. (on Balances 500,000 - 9,999,999) 3% p.a. (on Balances 10m and above)																																																																								
Trust Saver Joint	35,000	20,000	15,000	500	N/A	Nil	0.1%	Nil	500	10,000	2,000	2,300	N/A	N/A	N/A	N/A	N/A																																																																									
Trust Savers Company	75,000	50,000	25,000	500	N/A	Nil	0.1%	Nil	500	10,000	2,000	6,000	N/A	N/A	N/A	N/A	N/A																																																																									
Mama's Safe - Individual	5,000	5,000	Nil	Nil	N/A	Nil	0.1%	Nil	Nil	10,000	2,000	2,000	10,000	10,000	5,000	800 at TrustCash ATMs 1,500 on Interswitch ATMs	300 - TrustCash ATM 600 - Interswitch ATM	2.5% p.a. (on Balances 50,000 - 199,999) 3.5% p.a. (on Balances 200,000 - 499,999) 5% p.a. (on Balances 500,000 - 999,999) 5.5% p.a. (on Balances 1,000,000 and above)																																																																								
No Fee - Individual	6,000	5,000	1,000	Nil	2,000 After 4 withdrawals in a month	Nil	Nil	Nil	Nil	5,000	2,000	Nil	N/A	N/A	N/A	N/A	N/A	2.5% p.a. (on Balances 50,000 - 199,999) 3.5% p.a. (on Balances 200,000 - 499,999) 5% p.a. (on Balances 500,000 - 999,999) 5.5% p.a. (on Balances 1,000,000 and above)																																																																								
No Fee - Joint	11,000	10,000	1,000	Nil	2,000 After 4 withdrawals in a month	Nil	Nil	Nil	Nil	5,000	2,000	Nil	N/A	N/A	N/A	N/A	N/A	2.5% p.a. (on Balances 50,000 - 199,999) 3.5% p.a. (on Balances 200,000 - 499,999) 5% p.a. (on Balances 500,000 and above)																																																																								
Trust Guarantee Fund	Nil	Nil	Nil	Nil	N/A	Nil	Nil	Nil	Nil	Nil	Nil	Nil	N/A	N/A	N/A	N/A	N/A	Nil																																																																								
Forex Saving - Individual	USD 100	USD 50	Nil	Nil	Nil for amounts below USD 5,000 0.2% for amounts USD 5,000 & above	N/A	USD 0.25% of amount	Nil	USD 3	10,000	Nil	USD 2 per month	N/A	N/A	N/A	N/A	N/A	N/A																																																																								
Forex Saving - Business	USD 250	USD 100	Nil	Nil	Nil for amounts below USD 5,000 0.2% for amounts USD 5,000 & above	N/A	USD 0.25% of amount	Nil	USD 3	10,000	Nil	USD 2 per month	N/A	N/A	N/A	N/A	N/A	N/A																																																																								
TRUST YOUNG SAVERS																																																																																										
Trust Junior Savers	13,000	10,000	3,000	Nil	2,000 After 1 withdrawal in a quarter	Nil	0.1%	Nil	Nil	10,000	2,000	Nil	N/A	N/A	N/A	N/A	N/A	5% p.a. (on balances 100,000 and above)																																																																								
Girl's Choice Savings	3,000	2,500	500	Nil	N/A	Nil	0.1%	Nil	Nil	Nil	2,000	500	10,000 (for girls 18yrs and above)	10,000	5,000	800 at TrustCash ATMs 1,500 on Interswitch ATMs	300 - TrustCash ATM 600 - Interswitch ATM	2% p.a. (on Balances 50,000 - 499,999) 2.5% p.a. (on Balances 500,000 - 9,999,999) 3% p.a. (on Balances 10m and above)																																																																								
Teen Classic Savings	3,000	2,000	500	Nil	N/A	Nil	0.1%	Nil	Nil	Nil	2,000	500	N/A	N/A	N/A	N/A	N/A	3% p.a. (on Balances 10m and above)																																																																								
Youth Progress Savings	6,000	5,000	1,000	Nil	N/A	Nil	0.1%	Nil	Nil	Nil	2,000	500	10,000	10,000	5,000	800 at TrustCash ATMs 1,500 on Interswitch ATMs	300 - TrustCash ATM 600 - Interswitch ATM																																																																									
TRUST GROUP ACCOUNTS																																																																																										
Trust Group Savers	75,000	50,000	25,000	500	N/A	Nil	0.1%	Nil	500	10,000	2,000	2,300	N/A	N/A	N/A	N/A	N/A	2% p.a. (on Balances 50,000 - 499,999) 2.5% p.a. (on Balances 500,000 - 9,999,999) 3% p.a. (on Balances 10,000,000 and above)																																																																								
No Fee Group Savings	11,000	10,000	1,000	Nil	2,000 After 4 withdrawals in a month	Nil	Nil	Nil	Nil	5,000	2,000	Nil	N/A	N/A	N/A	N/A	N/A	2.5% p.a. (on Balances 50,000 - 199,999) 3.5% p.a. (on Balances 200,000 - 499,999) 5% p.a. (on Balances 500,000 and above)																																																																								
Mama's Safe Group	50,000	50,000	Nil	Nil	N/A	Nil	0.1%	Nil	Nil	10,000	2,000	2,000	N/A	N/A	N/A	N/A	N/A	3.5% p.a. (on Balances 100,000 - 999,999) 5% p.a. (on Balances 500,000 - 999,999) 5.5% p.a. (on Balances 1,000,000 and above)																																																																								
SACCO Savings	20,000	20,000	Nil	Nil	2,000 After 3 withdrawals in a month	Nil	Nil	Nil	Nil	10,000	2,000	2,000	N/A	N/A	N/A	N/A	N/A	2% p.a. (on Balances 100,000 - 999,999) 3% p.a. (on Balances 1m - 9,999,999) 4% p.a. (on Balances 10m - 19,999,999) 5% p.a. (on Balances 20m - 49,999,999) 6% p.a. (on Balances 30m - 49,999,999) 7% p.a. (on Balances 50m - 99,999,999) 7.5% p.a. (on Balances 100m and above)																																																																								
SACCO Current Accounts	100,000	50,000	Nil	Nil	N/A	Nil	Nil	Nil	N/A	10,000	2,000	15,000	N/A	N/A	N/A	N/A	N/A	Nil for SACCO and VSLA current accounts																																																																								
VSLA Savings	20,000	20,000	Nil	Nil	2,000	Nil	Nil	Nil	Nil	10,000	2,000	2,200	N/A	N/A	N/A	N/A	N/A	2% p.a. (on Balances 50,000 - 499,999) 3% p.a. (on Balances 500,000 - 9,999,999) 5% p.a. (on Balances 10m - 29,999,999) 6% p.a. (on Balances 30m - 49,999,999) 7% p.a. (on Balances 50m - 99,999,999) 7.5% p.a. (on Balances 100m and above)																																																																								
VSLA Current Accounts	50,000	50,000	Nil	Nil	N/A	Nil	Nil	Nil	Nil	10,000	2,000	15,000	N/A	N/A	N/A	N/A	N/A	Nil for SACCO and VSLA current accounts																																																																								
Investment Club Savings	50,000	50,000	Nil	Nil	N/A	Nil	Nil	Nil	Nil	10,000	2,000	2,200	N/A	N/A	N/A	N/A	N/A	2% p.a. (on Balances 50,000 - 499,999) 3% p.a. (on Balances 500,000 - 9,999,999) 5% p.a. (on Balances 10m - 29,999,999) 6% p.a. (on Balances 30m - 49,999,999) 7% p.a. (on Balances 50m - 99,999,999) 7.5% p.a. (on Balances 100m and above)																																																																								
Investment Club Accounts	100,000	100,000	Nil	Nil	N/A	Nil	Nil	Nil	Nil	10,000	2,000	15,000	N/A	N/A	N/A	N/A	N/A	Nil for Investment Club current accounts																																																																								
CURRENT ACCOUNTS																																																																																										
Personal Current Accounts	50,000	10,000	Nil	Nil	2,000 per extra transaction above 5 transactions a month	Nil	Nil	Nil	Nil	10,000	2,000	Up to 5 transactions per month - ledger fees 10,000, thereafter 2,000 per extra transaction within the month	10,000	10,000	5,000	800 at TrustCash ATMs 1,500 on Interswitch ATMs	300 - Trust Cash ATM 600 - Interswitch	N/A																																																																								
Non Personal Current Account - Personal	150,000 - business	50,000 - business	Nil	Nil	2,000 per extra transaction above 5 transactions a month	Nil	Nil	Nil	Nil	10,000	2,000	Up to 5 transactions per month - ledger fees 10,000 for business and institutions; thereafter 2,000 per extra transaction within the month	N/A	N/A	N/A	N/A	N/A	N/A																																																																								
Non Personal Current Account - Institutions	200,000 - institutions	100,000 - Companies & Institutions	Nil	Nil	2,000 per extra transaction above 5 transactions a month	Nil	Nil	Nil	Nil	10,000	2,000	Up to 5 transactions per month - ledger fees 10,000 for business and institutions; thereafter 2,000 per extra transaction within the month	N/A	N/A	N/A	N/A	N/A	N/A																																																																								
Collection Account	Nil	Nil	Nil	Nil	N/A	Nil	Nil	Nil	Nil	10,000	Nil	2,300	N/A	N/A	N/A	N/A	N/A	N/A																																																																								
Single Tariff Current Account - Institutions	200,000	50,000	Nil	Nil	N/A	Nil	Nil	Nil	Nil	10,000	2,000	15,000	Nil	Nil	N/A	Nil	Nil	N/A																																																																								
Single Tariff Current Account - Companies	150,000	50,000	Nil	Nil	N/A	Nil	Nil	Nil	Nil	10,000	2,000	15,000	Nil	Nil	N/A	Nil	Nil	N/A																																																																								
Forex Current Accounts	USD 250	USD 100	Nil	Nil	Nil for amounts below USD 5,000 0.2% for amounts USD 5,000 & above	N/A	USD 0.25% of amount	Nil	USD 3	UGX 10,000	Nil	Individual - USD2 per month Business - USD2 per month	N/A	N/A	N/A	N/A	N/A	N/A																																																																								
FIXED DEPOSITS																																																																																										
Fixed Deposit Accounts - UGX	1,000,000	N/A	Nil	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Dependant on Treasury Bills Rate																																																																								
Fixed Deposit Accounts - USD	USD 5,000	N/A	Nil	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Dependant on Treasury Bills Rate																																																																								
GENERAL CHARGES																																																																																										
Bank Statement	Interim Statement	Duplicate Statement	Customised Statement	Bulk Cash Deposit/ Withdrawal	Exercise Duty	Dormant Account Charge	Dormant Account Reactivation	Cheque Book UGX	Cheque Book USD	Cheque Collection	Payment against Uncleared Effects	Returned Cheque - Insufficient Funds	Returned Cheque - Effects not Cleared	Returned Cheque - Technical	Counter Cheque	Custodial fees	Replacement of Mortgage & Caravel release letters	AGENT BANKING TARIFF GUIDE																																																																								
1 free per month	2,500/= per page	2,500/= per page	5,000/=	Deposit - Nil Withdrawal - 3,000/=	15%	Nil	Nil	25 Leaves - 16,250/= 50 leaves - 32,500/= 100 leaves - 65,000/= (650 per leaf)	50 leaves - USD 20 100 leaves - USD 25	Nil	2% of the approved amount	100,000	40,000	20,000	20,000 UGX	15,000 per qtr for securities held by the bank beyond one year after loan repayment	10,000 - for Replacement of lost mortgage release letters & Letters of Caravel removal on motorcycle.	<table border="1"> <thead> <tr> <th colspan="3">CASH IN/DEPOSIT</th> <th colspan="3">CASH OUT/WITHDRAW</th> </tr> <tr> <th>Transaction Band</th> <th>Customer charges</th> <th>Agent Commission</th> <th>Transaction Band</th> <th>Customer charges</th> <th>Agent Commission</th> </tr> </thead> <tbody> <tr><td>5000 - 15000</td><td>0</td><td>240</td><td>5000 - 15000</td><td>600</td><td>300</td></tr> <tr><td>15001 - 30000</td><td>0</td><td>240</td><td>15001 - 30000</td><td>700</td><td>350</td></tr> <tr><td>30001 - 45000</td><td>0</td><td>360</td><td>30001 - 45000</td><td>900</td><td>450</td></tr> <tr><td>45001 - 60000</td><td>0</td><td>480</td><td>45001 - 60000</td><td>1,000</td><td>500</td></tr> <tr><td>60001 - 125000</td><td>0</td><td>480</td><td>60001 - 125000</td><td>1,200</td><td>600</td></tr> <tr><td>125001 - 250000</td><td>0</td><td>800</td><td>125001 - 250000</td><td>2,000</td><td>1,000</td></tr> <tr><td>250001 - 500000</td><td>0</td><td>1,120</td><td>250001 - 500000</td><td>2,800</td><td>1,400</td></tr> <tr><td>500001 - 1000000</td><td>0</td><td>1,400</td><td>500001 - 1000000</td><td>3,500</td><td>1,750</td></tr> <tr><td>1000001 - 2500000</td><td>0</td><td>2,500</td><td>1000001 - 2500000</td><td>6,250</td><td>3,125</td></tr> <tr><td>2500001 - 4000000</td><td>0</td><td>3,500</td><td>2500001 - 4000000</td><td>8,750</td><td>4,375</td></tr> </tbody> </table>	CASH IN/DEPOSIT			CASH OUT/WITHDRAW			Transaction Band	Customer charges	Agent Commission	Transaction Band	Customer charges	Agent Commission	5000 - 15000	0	240	5000 - 15000	600	300	15001 - 30000	0	240	15001 - 30000	700	350	30001 - 45000	0	360	30001 - 45000	900	450	45001 - 60000	0	480	45001 - 60000	1,000	500	60001 - 125000	0	480	60001 - 125000	1,200	600	125001 - 250000	0	800	125001 - 250000	2,000	1,000	250001 - 500000	0	1,120	250001 - 500000	2,800	1,400	500001 - 1000000	0	1,400	500001 - 1000000	3,500	1,750	1000001 - 2500000	0	2,500	1000001 - 2500000	6,250	3,125	2500001 - 4000000	0	3,500	2500001 - 4000000	8,750	4,375
CASH IN/DEPOSIT			CASH OUT/WITHDRAW																																																																																							
Transaction Band	Customer charges	Agent Commission	Transaction Band	Customer charges	Agent Commission																																																																																					
5000 - 15000	0	240	5000 - 15000	600	300																																																																																					
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250001 - 500000	0	1,120	250001 - 500000	2,800	1,400																																																																																					
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2500001 - 4000000	0	3,500	2500001 - 4000000	8,750	4,375																																																																																					
Returned Cheque - by other banks	Bounced Cheque Youth Progress	Stop Payment Orders	Postdated Cheques	Retrieval of Cheque	Cancelled Cheque/ Draft	School Fees Handling	EFT Incoming/Outgoing	RTGS Charges	Standing Order within Bank	Standing Orders - Unpaid	Certificate of Balance	Audit Confirmation	Audit Confirmation	Letter of Introduction	Salary Handing																																																																											
20,000	50,000	20,000	20,000	10,000	10,000	2,000	2,500	20,000 - Out going 2,500 - In coming	5,000	10,000	20,000	20,000	20,000	2,000	2,000																																																																											
DRAFT TO CUSTOMERS																																																																																										
URA Collection	Direct debits Inward/Outward	Failed direct debit	Dormant Account reactivation	Safe Custody	Late Cash Custody	Safe Custody Access	Coin Deposit	Airtime Purchase	Balance Enquiry / Mini Statement	Internal Funds Transfer (from FTB account to FTB account)	Utility Payments (Umembe Postpaid, Umembe Yako, eTax, Umembe KIB/ Pay TV services (DSTV, GoTV, Star times))	Interbank Transfer	Funds transfer from FTB account to MTN Mobile wallet	Funds transfer from FTB account to Airtel Mobile wallet																																																																												
10,000	2,000	2,000	2,000	Nil	30,000 per quarter	0.5%	10,000	Free	250	500	1,000	(5,000 - 60,000) - 800 (60,001 - 125,000) - 1,050 (125,001 - 250,000) - 1,300 (250,001 - 500,000) - 1,550 (500,001 - 1,000,000) - 2,050	(5,000 - 500) - 500 (5,001 - 60,000) - 800 (60,001 - 125,000) - 1,050 (125,001 - 250,000) - 1,300 (250,001 - 500,000) - 1,550 (500,001 - 1,000,000) - 2,050 (1,000,001 - 2,000,000) - 2,550 (2,000,001 - 5,000,000) - 3,050																																																																													
OTHER AGENT SERVICES																																																																																										
																Service	Customer charges	Agent Commission																																																																								
																Account Opening Origination Funded Account	0	1,500																																																																								
																Balance Enquiry/Receipt Print	250	125																																																																								
																Bill/Utility Payments	1,000	500																																																																								
																Mini Statement (Last 5 Transactions)	300	150																																																																								
																School Fees Collection	2,000	1,000																																																																								
LOAN CHARGES																																																																																										
BUSINESS LOANS																																																																																										
SME/Micro/Corporate Loans	Arrangement Fees / Loan Application / Advance / Processing			Commission on Guarantees	Loan Monitoring Fees	Insurance Fees	Interest Rate	Prime Lending Rate	Prepayment Penalty	Loan Advancement / Facility Renewal	Loan Advance / Facility Restructuring / Loan Redemption	Late Payment Penalty	Stamp Duty on Loan Agreement	Financial Card	CRB Inquiry																																																																											
Working Capital Loans	3%			N/A	0.5% of the loan amount per month • Min 2,000 • Maximum 50,000	1% - Loans 1yr and below 1.5% - Loans above 1yr	Micro loans - 44% p.a. reducing balance Small loans - 39% p.a. reducing balance Medium loans - 28% p.a. reducing balance Other SME Loans - Prime + Upto 6% IPF - 9.6% p.a	22% p.a	2 months interest	N/A	1% of the outstanding amount	0.5% of the amount in arrears Maximum - 10% N/A for balance based loans	15,000 - Loans above 3m Nil - Loans 3m & below	30,000	20,000	IPF - 10,620																																																																										
Women in Business Loan	3%			N/A	0.5% of the loan amount per month • Min 2,000 • Maximum 50,000	1% - Loans 1yr and below 1.5% - Loans above 1yr	Micro loans - 44% p.a. reducing balance Small loans - 39% p.a. reducing balance Medium loans - 28% p.a. reducing balance Other SME Loans - Prime + Upto 6% IPF - 9.6% p.a	22% p.a	2 months interest	N/A	1% of the outstanding amount	0.5% of the amount in arrears Maximum - 10% N/A for balance based loans	15,000 - Loans above 3m Nil - Loans 3m & below	30,000	20,000	IPF - 10,620																																																																										
SACCO and VSLA Loans	20,000			N/A	0.5% of the loan amount per month • Min 2,000 • Maximum 50,000	1% - Loans 1yr and below 1.5% - Loans above 1yr	Micro loans - 44% p.a. reducing balance Small loans - 39% p.a. reducing balance Medium loans - 28% p.a. reducing balance Other SME Loans - Prime + Upto 6% IPF - 9.6% p.a	22% p.a	2 months interest	N/A	1% of the outstanding amount	0.5% of the amount in arrears Maximum - 10% N/A for balance based loans	15,000 - Loans above 3m Nil - Loans 3m & below	30,000	20,000	IPF - 10,620																																																																										
Insurance Premium Finance Loan	20,000			N/A	0.5% of the loan amount per month • Min 2,000 • Maximum 50,000	1% - Loans 1yr and below 1.5% - Loans above 1yr	Micro loans - 44% p.a. reducing balance Small loans - 39% p.a. reducing balance Medium loans - 28% p.a. reducing balance Other SME Loans - Prime + Upto 6% IPF - 9.6% p.a	22% p.a	2 months interest	N/A	1% of the outstanding amount	0.5% of the amount in arrears Maximum - 10% N/A for balance based loans	15,000 - Loans above 3m Nil - Loans 3m & below	30,000	20,000	IPF - 10,620																																																																										
Bank Overdraft	3%			N/A	N/A	1%	Prime + / - 6%	22% p.a	N/A	N/A	1% of the outstanding amount	N/A	15,000 - Loans above 3m Nil - Loans 3m & below	30,000	20,000																																																																											
Cash Collateralised Loans	2%			N/A	N/A	1%	prevailing Prime lending rate	22% p.a	2 months interest	N/A	1% of the outstanding amount	N/A	15,000 - Loans above 3m Nil - Loans 3m & below	30,000	20,000																																																																											
Investment Club Loans	3%			N/A	0.5% of the loan amount per month • Min 2,000 • Maximum 50,000	Nil	Prime + / - based on risk profile	22% p.a	2 months interest	N/A	1% of the outstanding amount	0.2% of the amount in arrears Maximum - 10% N/A for balance based loans	15,000 - Loans above 3m Nil - Loans 3m & below	30,0																																																																												